

Elite Staffing Achieves Full Accounts Payable Automation, Transitioning to a Paperless System With Tipalti and Acumatica

Challenge: Elite Staffing’s outdated accounts payable systems and paper-based manual processes led to inefficiencies and errors.

Solution: Tipalti automated Elite Staffing’s accounts payable operations to eliminate paper processes and enhance vendor visibility.

Result: With Tipalti, Elite Staffing transitioned to paperless operations, increased payment visibility, and streamlined processes with reduced error rates.

Elite Staffing Overview:

- **Industry:** Staffing
- **Region:** US
- **Company Size:** 10,000+ employees
- **Tipalti Products Used:** Accounts Payable Automation
- **Current ERP:** Acumatica
- **Technology That Tipalti Replaced:** BILL

The Challenge: Manual Processes and Paper-Based Systems Hindered Efficiency

Elite Staffing is one of the largest privately owned companies in the staffing industry, partnering with light industrial clients and many Fortune 500 companies. With over 30 years in the business, they’ve carved a niche providing temporary workforce solutions for large-scale operations.

Despite its growth, Elite Staffing’s accounts payable operations were hampered by outdated systems and manual processes for vendor payments, leading to inefficiencies, errors, and excessive reliance on paper.

“Paying partners became such a nuisance given the amount of work it took. We needed a solution that could automate our payments and reports, handle tax compliance, and integrate with Acumatica so we could avoid double entries.”

DAVID METZ
EVP of Finance
Elite Staffing

The Solution: Streamlined Operations With Tipalti Accounts Payable Automation

Elite Staffing chose Tipalti to streamline its accounts payable operations, specifically focusing on eliminating paper processes and enhancing vendor visibility. The integration of Tipalti with Acumatica provided Elite Staffing with a robust automated solution, eliminating its dependency on manual workflows and paper-based systems. The vendor portal feature was a significant selling point, offering Elite Staffing enhanced visibility and better control over the accounts payable process alongside an exceptionally supportive Tipalti team.

The Result: Increased Efficiency and Enhanced Vendor Satisfaction

Since implementing Tipalti, Elite Staffing has undergone a complete transition to paperless operations, eliminating mailing costs and paper check issues. The company also enhanced vendor satisfaction with seamless electronic payments, increased payment visibility, and minimized disputes and lost checks. By significantly reducing the time spent on processing payments and cutting down on manual errors, Elite Staffing has enhanced efficiency and aligned with long-term operational goals.

“The vendor portal really clinched it for us. Tipalti simplified our operations and eliminated the chaos surrounding monthly vendor payments.”

DAVID METZ
EVP of Finance
Elite Staffing

“With Tipalti, our operations have become very quiet—which is good because it means we’re happy. Checks used to go missing, and people would be frustrated with the manual tasks, but now the process is seamless. I don’t hear anything anymore, which I’d say is a win.”

DAVID METZ
EVP of Finance
Elite Staffing

